

HOWIE'S

COVID-19 CLOSURE INFORMATION FOR HOWIE'S CUSTOMERS

To our valued customers:

As you know, COVID-19 has been identified in our area and many businesses have made the hard decision to voluntarily close their doors, while we deal with the ongoing threat of this virus. We have decided, as well, to close all of our facilities to the public effective 5:00 pm on Friday, March 20.

We believe that waste disposal is an essential service so **we will continue** to run all trash, recycling, and roll-off routes as normal. As a reminder, for residential trash and recycling customers: We will now start our routes an hour earlier at 5:00 am. With this change, we are asking all customers to put your trash and recycling totes out the night before the scheduled pick-up day, to ensure that we don't miss you. We also ask that you bag ALL trash waste, as this will provide a layer of protection for our drivers. And, finally, please respect the current requirements set by the CDC for social distancing with our drivers during this time.

We will be available by phone if you need any assistance during this time of office closure. The number **785-776-8352** will be staffed 8:00-5:00 Monday through Friday for your convenience. You may also leave a message and we'll respond as quickly as we can on the next business day. And, as always, you can email us at **support@howiestrash.com**.

We will continue to post regular updates on our website: www.howies.com

On Facebook: <https://www.facebook.com/HowiesTrash/>

On Twitter: @HowiesEnt

We thank you for your business and are eager to continue our support and service to the Manhattan, Wamego, and Junction City communities as we work through this challenging and unprecedented event. We know that together we are stronger and we will continue to forge ahead until we can resume our normal business operations.